



Addendum No. 2

To: Service Contract Providers

From: Chad Holm, Project Manager
City of Mobile Building Services Department

Re: Service Contract – Security and Fire Alarm Monitoring – Various City of Mobile Facilities

Project #SC-016-24

Date: April 30, 2024

This Addendum forms a part of, and modifies, the Bid Documents for the above referenced project, dated April 15, 2024. Acknowledge the receipt of this Addendum No. 1, and Addendum No. 2, and all subsequent Addenda, if any, in the space provided on the Bid Form. Failure to do so may subject Bidder to disqualification.

REQUEST FOR INFORMATION (RFI):

Question 1:

“What has been the average number of service calls over the last year for the monitoring of the fire and security?”

ANSWER 1:

Fire and Security monitoring and service calls related to this contract are frequent. Although there have been weekly periods of no trouble callouts, it is also not unusual to receive multiple issues requiring call outs in one week at various facilities. Due to current work order system limitations, the City of Mobile is unable to provide more detailed information at this time.

Question 2:

“Were these billable hours or included in the monitoring contract?”

ANSWER 2:

As specified in Scope of Services, Section A:

“Work to be performed by Service Contractor under this Agreement shall consist of furnishing

all labor, materials, insurance, tools, equipment and supplies, and all associated travel time and expenses required to properly program and monitor all security and fire alarm systems at various City of Mobile facilities, as listed in Exhibit A - Locations.”

Some service calls were billable depending on the nature of the issue and whether a system was proprietary.

Question 3:

“Are all fire alarm panels and security panels on cellular dialers?”

ANSWER 3:

The Bid Form, Base Bid, Chart of Facilities lists that 21 of the 73 facilities are dependent on cellular dialers. Bidders should carefully note the wording in the Bid Form, on page 4 of 7, under the Base Bid Chart of Facilities, which states, “...the new service contractor shall have the option to either purchase the existing uplink units from the City of Mobile, at a cost of \$400.00 per unit, or provide new uplink units at contractors own cost, and as specified in the above table for the term of this Agreement.”

END OF ADDENDUM NO. 2