

***"We are here to help you be successful.  
We will determine what is broken and find out how to fix it." - Mayor Jones***

**City of Mobile  
Development and Permitting Assistance Form  
Ombudsman/CitiSmart Department**

Email: permitombud@cityofmobile.org

Phone: 251-208-7026

Fax: 251-208-7966

Address: 205 Government St. South Tower Suite 214 Mobile, AL 36602

<p align="center"><b>The Ombudsman is an advocate for builders and developers in Mobile.</b> Please try to resolve your concern with the appropriate department before filing for assistance from the Ombudsman. If you have been unsuccessful in resolving your concern, please fill out this assistance form and return it to our office by mail, fax, or email. You may also telephone us with a concern, but please have the information below available.</p>			
Date you are filing for assistance (MM-DD-YYYY)		What is your position/responsibility related to the development concern needing assistance? (ex.-Engineer, Architect, Plumber, etc.)	
First Name		Last Name	
Street		City	
State		Zip	
Phone #		Fax #	
Other Phone #			
Email Address			
Please list all other possible contacts working on your project (Contractor, Design Professional, etc.)			
Identifying # regarding your concern (BLD, Permit) (This number is required to assist you through the process)			
With which City department or division do you need assistance? (Check all that apply)			
<b>Urban Development</b>		<b>Other Departments</b>	
Building		Engineering: Land Disturbance	
Mechanical		Engineering: Right Of Way	
Electrical		<b>Fire</b>	

Plumbing		Traffic	
Planning		Historic Development	
Tree		Other (Specify):	
Summary of your concern:			
Have you contacted this department or representative of this department directly for assistance?			
Yes		No	
If yes, who did you speak with and what was the outcome?			
In your view, what would be the best way to resolve your concern?			